

CERTIFICATE SUPPLEMENT (*)



1. TITLE OF THE CERTIFICATE (NL)

Diploma Beroepsonderwijs
Kwalificatie: Assistent verkoop/retail
Kwalificatiedossier: Entree
In the original language

2. TRANSLATED TITLE OF THE CERTIFICATE (EN)

Certificate Senior Secondary Vocational Education Qualification: Assistant sales/retail worker Qualification file: Entry

This translation has no legal status

3. PROFILE OF SKILLS AND COMPETENCES

The most important duties of an Assistant sales/retail worker are:

Core task 1: Works as an assistant in a labour organisation

- 1.1 Prepares (assistant) work
- 1.2 Carries out (assistant) tasks
- 1.3 Reports on completing his (assistant) tasks

Core task 2: Assists in processing goods and/or products

- 2.1 Carries out tasks during the reception and storage of goods and/or products
- 2.2 Maintains article presentation
- 2.3 Carries out work in caring for and maintaining the workplace and work environment

Core task 3: Assists in sales and the provision of service

- 3.1 Receives customers
- 3.2 Assists sales colleagues

4. RANGE OF OCCUPATIONS ACCESSIBLE TO THE HOLDER OF THE CERTIFICATE

The Assistant sales/retail worker is employed in a shop. He assists in processing, storing and receiving goods. He also refills articles, is responsible for product shelves and assists in sales.

5. OFFICIAL BASIS OF THE CERTIFICATE

Name and status of the body awarding the certificate

The certificate issued on completion of the programme is signed by the examination board at the school where the pupil attended the programme.

Name and status of the national/regional authority providing accreditation/recognition of the certificate Ministry of Education, Culture and Science

* Explanatory note

This document is designed to provide additional information about the specified certificate and does not have any legal status in itself. The format of the description is based on the following texts: Council Resolution 93/C 49/01 of 3 December 1992 on the transparency of qualifications, Council Resolution 96/C 224/04 of 15 July 1996 on the transparency of vocational training certificates, and Recommendation 2001/613/EC of the European Parliament and of the Council of 10 July 2001 on mobility within the Community for students, persons undergoing training, volunteers, teachers and trainers.

More information is available at: http://www.europass.cedefop.europa.eu/

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5. OFFICIAL BASIS OF THE CERTIFICATE	
Level of the certificate (national or international) Qualification level 1 of the Dutch VET qualification structure Characteristics: intended for participants not eligible for a course at qualification level 2. After completion of the course, the professional is able to carry out simple tasks, under supervision. NLQF level 1 - EQF level 1 - ISCED 2C	Grading scale / Pass requirements 10 excellent 9 very good 8 good 7 very satisfactory 6 pass 5 fail 4 unsatisfactory 3 very unsatisfactory 2 poor 1 very poor
Access to next level of education/professions The Assistant sales/retail worker can in principle enter all study courses at level 2. The Assistant sales/retail worker wishing to progress in the same field can advance to the level of basic professional practitioner as sales worker. In the textile industry, it is possible to advance to the level of basic professional practitioner in furnishing textiles and fashion and confectionary clothing. Legal basis	International agreements

6. OFFICIALLY RECOGNISED WAYS OF ACQUIRING THE CERTIFICATE

Senior secondary vocational education features two learning pathways: the school-based pathway (bol) and the training on the job pathway (bbl).

Adult and Vocational Education Act (WEB), registered number of qualification (crebo): 25261

The education and training for this qualification is offered as of August 1, 2015.

There are no legal educational requirements.

In the school-based pathway, the majority of the course consists of theory at school. The extent of the practical component (vocational practice) is between 20% and 60%. In the training on the job pathway, the extent of vocational practice is at least 60% of the course. The participant works four days a week in a training company, and attends school for theory subjects just one day a week.

In principle it is possible to follow both learning pathways, but which pathway is offered will depend on the individual educational institution.

Average duration of the education/ training leading to the certificate	1 year (1600 study hours) (depending on previous education)
Entry requirements	

7. Additional information

Dutch senior secondary VET is based on qualification files, that each contain one or more qualifications. The information included in part 3 and 4 is derived directly from the qualification file determined by the Minister of Education, Culture and Science. The complete qualification file can be found at http://kwalificaties.s-bb.nl/, only in Dutch.

Optional subjects are linked to the qualification. The optional subjects have a total size of 15% of the course duration. The optional subjects completed by the student are listed on the certificate.

Additional information, including a description of the Dutch national qualifications system, is available at the Netherlands National Reference Point (NRP): www.s-bb.nl. The NRP is the information centre for vocational qualifications in the Netherlands. SBB has been appointed in this capacity by the Ministry of Education, Culture and Science.